

TOYOTA MOTOR EUROPE NV/SA

Toyota Parts Centre Europe Industrieterrein 11 B-3290 Diest - Belgium T +32 (13) 35 27 11 - F +32 (13) 35 29 80

To whom it may concern:

Dear Sirs,

Re: Toyota Parts Center Europe in Diest, Belgium

I undersigned, André Van Dael, am pleased to confirm my satisfaction with the corrugated joints manufactured by Hengelhoef Concrete Joints and installed in our distribution centre in Diest, Belgium.

These kinds of joints are a very good solution for our heavily loaded and intensely trafficked aisle ways.

The corrugated surface from steel and concrete ensures a shock free transfer between the floor slabs due to the continuous support of passing wheels. By neutralising the striking impact of the wheels, forklift drivers experience unprecedented comfort and any risk of damages to vehicle or to the floor slab is significantly reduced.

In comparison with other armoured straight joints or steel angles exposed to the same loads and traffic and in the same circumstances, the corrugated joints are an efficient and sustainable improvement.

André Van Dael

Maintenance & Facility Assistant Manager

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Toyota Parts Center Europe